

## PRIVACY POLICY

Last updated 08th September, 2022

Thank you for your interest in our products of HermesScripts ('Company', 'we', 'us', or 'our'). We strongly believe in personal data protection and are committed to protect your information and your right of privacy.

When you visit our website *hermesscripts.com* as well as any other media form, media channel, mobile website or mobile application related, linked, or otherwise connected there and use our services, you trust us with your personal data. The following privacy policy applies to all data we collect while visiting and using our website and/or related services (collectively, the site). We are dedicated to explaining you what information will be collected and how we use it. If there are any terms in this privacy policy that you do not agree with, please discontinue use immediately of our sites as well as our services/marketing offerings.

The site is intended for users who are at least 13 years of age. All users who are minors in the jurisdiction in which they reside (generally under the age of 18) must have the permission of, and be directly supervised by, their parent or guardian to use the Site. If you are a minor, you must have your parent or guardian read and agree to these Terms of Use prior to you using the Site.

The information provided on the Site is not intended for distribution to or use by any person or entity in any jurisdiction or country where such distribution or use would be contrary to law or regulation or which would subject us to any registration requirement within such jurisdiction or country. Accordingly, those persons who choose to access the Site from other locations do so on their own initiative and are solely responsible for compliance with local laws, if and to the extent local laws are applicable.

### Data we collect

During your use of our website, we collect personally identifiable information in order to properly provide you with our services. We collect the following information from you upon signup and purchase:

- Discord ID
- Discord username
- Discord profile picture
- Email connected to Discord account

Certain non-personable identifiable information relating to your site usage is also collected automatically. This includes:

- Time of access
- IP address of session

### **How we use your data**

Your personally identifiable information is used in order for us to provide you with our services. Your Discord information is collected so we can optionally add you to a Discord server upon purchase, and so we can display your identity to you upon login. This data also helps us analyse the usage of our site and keep track of our userbase. Some specific examples include:

- Creating a user account connected to your Discord account
- Sending you updates and notifications to your Discord account
- Adding you to a Discord server upon purchase or activation
- Responding to your specific inquiries and service requests

### **Third party disclosure**

We will never share your personally identifiable, or non-personally identifiable information with any third parties except:

- When you have given your express consent
- When we in good-faith judgment, determines it needs to provide your information to a third party to deliver services you requested.
- When disclosure is required by law, or to protect the rights, property, or personal safety of personnel, or members of the public
- When ownership is transferred.

### **Security and information protection**

We maintain organizational, technical, and administrative measures designed to protect personal data within our organization against unauthorized access, destruction, loss, alteration or misuse. Your Personal Data is only accessible to a limited number of personnel who need access to the information to perform their duties. We retain your personally identifiable data until our site terminates, or you request the destruction of your data. All payment processing is conducted via Stripe and we never have access to your payment data. We do not store your passwords and encrypt all sensitive keys. Unfortunately, no data transmission or storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of your account has been compromised), please contact us immediately.

## Your rights

As a user, you can exercise your individual rights in respect of your personal data. You may contact us to request the destruction, amendment, or review of the personally identifiable information stored in our site.

## Cookies

Cookies are small text files placed on your computer, smartphone or other device and are commonly used on the internet. We use cookies and similar technologies to:

- Collect information about your browsing session
- Remember your login session
- Display the appropriate information to you
- Temporarily store any information or queries you input

## SECTION 1 - WHAT DO WE DO WITH YOUR INFORMATION AND WHICH INFORMATION DO WE COLLECT?

When you purchase something from our store, as part of the buying and selling process, we collect the personal information you give us such as YOU first and last name, email address, postal address, phone number, and other similar contact data.

When you browse our store, we also automatically receive your computer's internet protocol (IP) address in order to provide us with information that helps us learn about your browser and operating system as well as device and usage information, such as your browser and device characteristics, operating system, language preferences, referring URLs, device name, country, location, information about how and when you use our Sites.

We collect payment data if you make a payment through our payment process. All payment data is stored by our payment processor (mainly through Stripe) and you should review its privacy policies and contact the payment processor directly to respond to your questions.

We assume that all personal data has been filled out truthfully.

We may use your information to fulfil and manage your orders properly.

Payments, returns, and exchanges made through the sites.

You data may be used when legal requests need the data to inspect the cases.

In another case, we may use your personal information to analyse, identify trends and to evaluate/improve our services, products and sites.

## **SECTION 2 - CONSENT**

How do you get my consent?

When you provide us with personal information to complete a transaction, verify your credit card, place an order, arrange for a delivery or return a purchase, we imply that you consent to our collecting it and using it for that specific reason only.

If we ask for your personal information for a secondary reason, like marketing, we will either ask you directly for your expressed consent, or provide you with an opportunity to say no.

### **SECTION 2.1 - AGE OF CONSENT**

By using this site, you represent that you are at least the age of majority in your state or shop\_contact\_province\_state of residence, or that you are the age of majority in your state or shop\_contact\_province\_state of residence and you have given us your consent to allow any of your minor dependents to use this site.

## **SECTION 3 - DISCLOSURE**

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

### **SECTION 4.1 - PAYMENTS**

If you choose a direct payment gateway to complete your purchase, then Shopify stores your credit card data. It is encrypted through the Payment Card Industry Data Security Standard (PCI-DSS). Your purchase transaction data is stored only as long as is necessary to complete your purchase transaction. After that is complete, your purchase transaction information is deleted.

All direct payment gateways adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.

PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

We currently accept the following forms of payment:

- Creditcard

You agree to provide current, complete, and accurate purchase and account information for all purchases of the Marketplace Offerings made via the Site. You further agree to promptly update account and payment information, including email address, payment method, and payment card expiration date, so that we

can complete your transactions and contact you as needed. Sales tax will be added to the price of purchases as deemed required by us. We may change prices at any time. All payments shall be in Euros.

You agree to pay all charges at the prices then in effect for your purchases and any applicable shipping fees, and you authorize us to charge your chosen payment provider for any such amounts upon placing your order. We reserve the right to correct any errors or mistakes in pricing, even if we have already requested or received payment.

We reserve the right to refuse any order placed through the Site. We may, in our sole discretion, limit or cancel quantities purchased per person, per household, or per order. These restrictions may include orders placed by or under the same customer account, the same payment method, and/or orders that use the same billing or shipping address. We reserve the right to limit or prohibit orders that, in our sole judgment, appear to be placed by dealers, resellers, or distributors.

## **SECTION 5 - THIRD-PARTY SERVICES**

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in respect to the information we are required to provide to them for your purchase-related transactions.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers.

In particular, remember that certain providers may be located in or have facilities that are located a different jurisdiction than either you or us. So if you elect to proceed with a transaction that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located.

As an example, if you are located in Canada and your transaction is processed by a payment gateway located in the United States, then your personal information used in completing that transaction may be subject to disclosure under United States legislation, including the Patriot Act.

Once you leave our store's website or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy or our website's Terms of Service.

Links

When you click on links on our store, they may direct you away from our site (such as Paypal). We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

#### **SECTION 6 - SECURITY**

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered, or destroyed. If you provide us with your credit card information, the information is encrypted using secure socket layer technology (SSL) and stored with an AES-256 encryption. Although no method of transmission over the Internet or electronic storage is 100% secure, we follow all PCI-DSS requirements and implement additional generally accepted industry standards.

#### **SECTION 7 - CHANGES TO THIS PRIVACY POLICY**

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it. If our store is acquired or merged with another company, your information may be transferred to the new owners so that we may continue to sell products to you.

#### **SECTION 8 - HOW CAN YOU CONTACT US ABOUT THE PRIVACY POLICY**

If you have any questions regarding our services and the privacy policy, please don't hesitate and send us an email at [contact@hermesscripts.com](mailto:contact@hermesscripts.com).